UC Davis TechHUB Computer Repair 530-752-2204

DIAGNOSTIC FEE - $50
Most computers that are out of warranty will be required to pay this diagnostic fee. This fee is waived if your repair requires new parts. If your computer does not need any new parts but requires labor for software updates, upgrades, changes, etc, you will be charged $25 to $50 instead of the diagnostic fee depending on the severity of your issue and the amount of time it takes us to fix your issue.

MEMORY INSTALL - $0
If your Mac is dragging (and it is a model that has user-removable RAM) we can install additional memory to give it some oomph. Contact techhub@ucdavis.edu with your serial number and we will order the correct memory for you (and then install it for free!)

OPERATING SYSTEM UPDATE/UPGRADE - $0
Do you need your OS updated to the newest California landmark? Don't stress about slow downloads on campus and hours lost to waiting! We can upgrade your computer for free in the Campus Shop and it will take a fraction of the time.

If your computer is having hardware issues, we strongly recommend you replace the hardware and we will provide you with an estimate for the repair. If you have software on your computer that is not compatible with the updated or upgraded OS, the TechHUB is not responsible for the loss of information or utility. If you're not sure if your software will work, feel free to ask us for help.

DATA BACKUP - varies
If you are having your hard drive replaced and the data on your current hard drive is accessible, there will be a $55 labor fee. If you have never backed up your drive and/or you are concerned about your data, bring in your external hard drive and we will get you set up with a current backup. No external hard drive? No problem! We are happy to help you find the right hard drive (we carry many options at **great** prices right here in the TechHUB) and we can show you the ropes of automated backups to make your life so much easier (and your data so much safer)!

ALL OTHER REPAIRS:
Our labor costs depend on the complexity of the repair. When you bring your computer in for assessment we will provide you with an estimate for parts and labor. The maximum labor cost is $120. We do not charge by the hour—our goal is to get your computer fixed and back in your hands as quickly and painlessly as possible!